# **Stephen Bishop**

From: admin@nrpsi.org.uk
Sent: 08 October 2014 14:03
To: stephen@nrpsi.org.uk

Subject: NRPSI Website Users update #3

Thank you for registering to access the NRPSI Register of accredited interpreters (along with over 2,500 other public service users). This will help us to inform you of developments at the NRPSI, and to obtain feedback from users on future developments. Note that these updates are saved on the NRPSI website in a special section of the <a href="News">News</a> for you to refer to yourself, or for your colleagues who have decided not to receive these communications from NRPSI.

## NRPSI Annual Review of Public Service Interpreting 2013

We have now published our first review of interpreting in the UK and you can access a copy here:

http://www.nrpsi.org.uk/downloads/NRPSI\_Annual\_Review\_of\_Public\_Service\_Interpreting\_in\_the\_UK\_2 013.pdf

The Annual Review will help to answer questions you may have such as 'how many Registered Interpreters are there in the UK?', 'how many languages are available on the Register?' and 'how many complaints about interpreters does NRPSI receive?'.

We believe that the NRPSI Annual Review will provide essential information for the public services that use the Register, as well as decision-makers in government and the interpreting profession itself. We welcome comments and feedback on our first Annual Review, so that we can ensure the next edition provides information that will be beneficial to you.

## Language Show Live Olympia Stand 711 for NRPSI

NRPSI will have a stand at this year's Language Show Live 17-19 October. This is the exhibition that brings together educational providers, language schools, professional linguistic associations such as the CIoL and the ITI, publishers and other commercial organisations with an interest in language. If you are attending the show, do call in at the NRPSI Stand 711 where members of staff can provide you with answers to any questions you may have.

NRPSI Practitioner Board Director, Lalia White, will be giving a presentation on 'The changing world of interpreting and regulation's increasing role' as part of the lively Seminar Programme on Saturday 18 October in Room 3 at 15.30.

#### Forgotten your password?

If you need a reminder, you can get this at any time of day or night by clicking on the red 'login to your Account' box that appears on every website page, and then clicking on the 'Need help with Email Login/Password?' link underneath the NRPSI Website user section.

To prevent you having to enter your password every time you wish to search, you can select the 'Log me in automatically' tick box on the 'Login to your Account' screen when you next log in. This means that you will stay logged in on that computer until you choose to log out.

# **Searching tips**

There is a specific section on the NRPSI website providing guidance on using the search facilities.

# **FAQs**

There are extensive <u>FAQs</u> on the website which you may find helpful if you have queries not covered in this email.

If your query is not covered there or you have suggestions for further developments there is a 'Contact NRPSI' section under My Account which provides a convenient way of emailing NRPSI (with the option to receive a copy of your own email).

## **Availability of Registered Interpreters**

We would like to increase the availability of Registered Interpreters. To this end, please find time to inform NRPSI when you have not been able to find the language you were seeking in the location you needed. NRPSI can assess if there are any patterns to the requirements which we might be able to help fill by, for example, publicising the needs. Also, if you come across interpreters who are not registered, please encourage them to contact NRPSI, as it is in all users' interests to increase the number of Registrants. And finally, please mention NRPSI when engaging Registered Interpreters. It helps us to encourage more interpreters to join the Register.

With kind regards,

Stephen Bishop **Executive Director** 

National Register of Public Service Interpreters <a href="https://www.nrpsi.org.uk">www.nrpsi.org.uk</a> a not-for-profit organisation

This communication has been sent to you as a registered Website User by NRPSI. If you no longer wish to receive information from NRPSI you can go to 'My Account' and uncheck the 'send me information' button at any stage. Alternatively you can send an email from your registered email address to <a href="mailto:admin@nrpsi.org.uk">admin@nrpsi.org.uk</a> with the subject line Unsubscribe. If you have a colleague who you think would benefit from receiving information from NRPSI, please encourage them to click on the 'Subscribe' button that appears on every page of the <a href="mailto:www.nrpsi.org.uk">www.nrpsi.org.uk</a> website.