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Thank you for signing up to access the NRPSI Register of accredited interpreters (the number of organisations registered to use the National Register continues to increase and February saw a record 7,000 searches for interpreters). When contacting interpreters from our website, please mention that you obtained their details from the [National Register](#).

### **Ministry of Justice (MoJ) Language Services contract**

The Interserve/NRPSI bid for the MoJ Lot 4 Quality Assurance was submitted in time to meet the revised deadline of 7 March 2016. The MoJ will notify all the bidders of their decision in May. Contracts for successful bidders will commence 31 October 2016. We have updated our [FAQs on the procurement](#) which are available in the News section of the website.

### **Crown Commercial Service (CCS) awards**

The Crown Commercial Service published the list of successful suppliers for [RM1092 Language Services Framework Agreement](#) on its website on 25 April 2016. If your organisation is considering using the CCS Framework, NRPSI would be delighted to provide advice on how to ensure the standard of interpreting service you receive is maintained or enhanced under any new contract. Email [feedback@nrpsi.org.uk](mailto:feedback@nrpsi.org.uk).

### **Reduce risk by checking interpreter credentials**

Most organisations have analysing, managing and reducing exposure to risk on their agenda. One way of achieving this when using interpreters is to ensure that they conform to the independent standard represented by registration with NRPSI. Whatever the method your organisation uses to source interpreters, a Registered Interpreter will always carry their NRPSI Photo ID Card and be willing to show it at the commencement of an assignment.

In addition to the identity of the interpreter shown on the badge, you should always check that the interpreter is registered for the language you need. Please do not ask Registrants to interpret in a language for which they are not registered (even if it appears to be related) as this contravenes their professional Code of Conduct.

### **Happy Anniversary!**

Friday 1 April marked the Fifth Anniversary of NRPSI becoming an independent entity. Of course our history stretches much further back than that, as the Institute of Linguists (now the CIoL) originally took on the challenge of founding the Register in 1994. Our recently published [NRPSI Strategy 2016-2018](#) outlines our short and medium-term objectives, with the ultimate goal being statutory regulation of the profession of public service interpreting. We published eight challenges we identified as facing the interpreting profession on our [LinkedIn page](#) which received the greatest number of impressions of any of our news items.

## **Annual Review Focus**

No time to read our [Annual Review](#) of Public Service Interpreting? We have published a series of one-page 'Annual Review Focus' pieces highlighting selected aspects of the interpreting profession drawn from the data published in the Annual Review. Subjects have included [qualifications](#) held by Registrants, the [scale of complaints](#) received by NRPSI, and the main [causes of complaints](#).

## **Recruitment of lay disciplinary panel members**

In order to implement our free independent professional conduct complaints process, all disciplinary panels have a majority of lay members who ensure the interests of public protection are represented. We are currently recruiting for additional lay members and welcome submissions from interested candidates. Please [read the details](#) on our website and if you are interested [apply](#) by 23 May 2016.

Remember to follow the [NRPSI Company page](#) on LinkedIn for the latest developments in professional interpreting and at NRPSI.

With kind regards,

Stephen Bishop  
**Executive Director**

National Register of Public Service Interpreters  
[www.nrpsi.org.uk](http://www.nrpsi.org.uk)  
a not-for-profit organisation

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