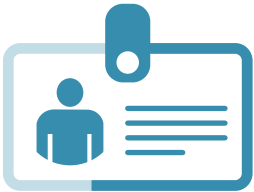




The responses to NRPSI's latest survey of the users of public service interpreters' services provide some interesting insights...



59%

always check the interpreter's credentials



92%

were very or quite satisfied with the standard of interpreting offered by NRPSI Registered Interpreters

Only 44% were very or quite satisfied with the services of unregistered interpreters



88%

believe that NRPSI is upholding Public Service Interpreting standards either very or quite well



85%

indicate their support for NRPSI's strategic objective for all public service interpreters to be regulated by law and to be required to be registered

27%

state that they had more need for spoken language interpreters in 2018 than in the previous 12 month



72%

video interpreting

top skills that users believe interpreters will need to develop over the next 5-10 years if they are to meet the future needs of the public services



67%

technological skills



55%

claim that their requirements had remained the same