National Register of Public Service Interpreters

Registrants' Newsletter December 2018

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NRPSI news

Are you available over the festive period?

If you are planning to take time off over the festive period, remember that you can **let your potential clients know what your availability will be via your online record**. To do this you need to log in to the Interpreter's Room with your username (the email address on your record) and your password (sent to you when you registered). If required, you can request a reminder of your login details once you have clicked the red 'Login to your



Account' button on the NRPSI website. When you are logged in to your Interpreter's Room go to the 'Availability' section under 'Website profile'. Next, select the specific days and times you are unavailable, or even a range of dates you are unavailable. Once you have done this, select 'Show on Web site' and then 'More Info' under 'Additional information'. Finally, accept the Terms and Conditions at the foot of the screen and then click on 'Save Details'. Your availability will appear as part of your online profile within a few minutes. Don't forget to keep the availability section of your record up to date.

DBS certificates dated 2013

Those Registrants with DBS certificates issued in 2013 on their record are reminded that they have reached the end of the five-year period during which they are accepted by NRPSI. If this is the only clearance on your record, please act now to obtain an up-to-date clearance and avoid any suspension to your registration. To **check the clearances on your record**, you simply need to log in to the Interpreter's Room or view your online profile. You can **review the clearances that NRPSI accepts** as meeting the registration requirements on the NRPSI website. For further information on our clearances policy, please email **admin@nrpsi.org.uk**. Note that we will be removing any remaining DBS/CRBs issued in 2013 from Registrants' records at the beginning of 2019 in accordance with our policy.

Security clearance update

There has been a notable increase in the take-up of the **DBS Update service** by Registrants. Currently, 25% of Registrants are subscribed to this service and benefit from NRPSI being able to conduct an annual check of their clearances and to update their record automatically. If you have not yet taken advantage of this facility and would like to, **read our FAQs** on the topic for further details.



This month marks the beginning of the twenty-fifth year since NRPSI was founded in 1994. We will be commemorating this significant milestone in a number of ways, and will be using the anniversary to further the case for statutory regulation of public service interpreting. To raise awareness of the anniversary we will be using the **25-year logo** shown here. If you would like to receive a copy to add to your email signature, please email **admin@nrpsi.org.uk**.



To help launch the anniversary year, **NRPSI** will host a half-day conference on 8 February 2019 at London Metropolitan University on the future of public service interpreting. This must-attend event involving high-profile speakers from the public services and ample networking opportunities is free for Registrants to attend. Look out for the email we will send to Registrants in the coming weeks with further information about the event and details of how to register to attend. Please note that conference places are strictly limited and will be allocated on a first come first serve basis.

Website User survey response

Our **Website User survey** is now closed, having achieved a good level of responses. We are currently analysing the results and will report on notable findings in future newsletters.

NRPSI office seasonal opening

The NRPSI office will be open every working day in December and January, but will be operating **holiday hours** and with the minimum number of staff on certain days. Our opening times will be available via NRPSI's listing on Google. Please bear with us if it takes longer than normal to respond to your query during this period, and telephone first if you are intending to visit the office to ensure someone is available to meet with you.

May I take this opportunity on behalf of the NRPSI team to wish you **season's greetings and a happy new year**. Please do send us any suggestions for inclusion in the newsletter to **admin@nrpsi.org.uk**.

Stephen Bishop, Executive Director, NRPSI