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King's College London: 'Languages at Times of Crisis' workshop, 11-12 May 2018

Registrants are invited to take part in a **two-day workshop for professional interpreters** that will use creative, dramatic and artistic practice to enable
participants to explore and reflect on aspects of their language work without
undermining either the confidentiality of this or their codes of professional conduct.
The workshop, organised by the **Language Acts and Worldmaking project**, will
be held on the 11 and 12 May 2018 at King's College London. Attendance is free
of charge and small travel bursaries are available. For further information, please
contact **languageacts@kcl.ac.uk** or **visit the organiser's Events page**.

Chartered Institute of Linguists extends its CPD provision

The Chartered Institute of Linguists (CIOL) has announced that it has acquired a 100% interest in eCPD Webinars, the well-known provider of online continuing professional development (CPD) for professional linguists. This move, which took place on 1 March 2018, will ensure eCPD can continue to provide high-quality CPD services for its customers and CIOL members. Read CIOL's news release for further information.

Ministry of Justice language contracts statistics

The Ministry of Justice (MoJ) publishes quarterly statistics on the performance of its language services contracts. These can be accessed via the General News section of the NRPSI website. The last round of quarterly statistics published highlighted an overall success rate of completed service requests of 98% for the period July to September 2017, but that the success rate varied across different service types during this time. These findings prompted a written question to the Secretary of State for Justice asking him to report on 'the number of unfilled cases since the contract to provide interpreters to all courts was contracted out'. Read the parliamentary Q&A. And look out for the next quarterly statistics report due to be published any day now.

NRPSI news

Q NRPSI HQ update

We are pleased to announce we have recently recruited **two new members of staff** to fill two vacancies in our Registration Department. A very welcome addition to our team, our new recruits are beginning to make a positive impact on our operations as they learn our procedures and processes. <code>continued/</code>

Continued NRPSI HQ update

It is now four months since we moved to our new office location and we will shortly cease to have telephone calls and post directed to our old premises forwarded. Please ensure you have on file and use our **new contact details** from now on. And don't forget that our main contact email address – **admin@nrpsi.org.uk** – remains unchanged.

Q Providing proof of public service interpreting (PSI) experience

In order to maintain a language registration at Full or Rare
Language status, Registrants must provide evidence of
having worked 10 PSI hours using that language during the last
12 months at the point of renewing their language registration
each year. Check the NRPSI guidelines for the types of evidence
accepted and the information that this must include. You can scan
and email documents to admin@nrpsi.org.uk. If you are struggling to provide the
necessary evidence or have any questions about the types of evidence we accept,
please contact the Registration Team.

Q Checking your personal data

Personal data is going to be an increasingly hot topic of news this year with the introduction of new data protection legislation (i.e. the **General Data Protection Regulation** or GDPR) coming into force on 25 May 2018. Introduced to help harmonise European legislation, most of the GDPR's fundamental requirements are already enshrined in the UK Data Protection Act. These include an individual's right to access data held about them by organisations. With this in mind, remember that you can easily access your NRPSI record via your Interpreter's Room. You can also request a password reminder at the point of logging in to your account. It is good practice to log in to your account at least once a year to ensure that the information we hold about you is accurate and up to date.

I hope you find this issue an informative and enjoyable read. If you have a suggestion for inclusion in the newsletter, email **admin@nrpsi.org.uk**.

Stephen Bishop, Executive Director, NRPSI