



🔍 Crown Commercial Service tender for language services update

NRPSI continues to engage with the CCS on the Language Services Framework and attended a Stakeholder Day in Liverpool on 30 July 2014 to give feedback on its wording. Also in attendance were a wide range of public services, possible users of the contract.



🔍 QUALITAS report and other research of interest to RPSIs

The **Qualitas report** has now been published in response to the quality requirements under the European Directive 2010/64/EU. The project, funded as part of the EU Criminal Justice Programme, looks at the most effective means of ensuring quality in legal interpreting through testing and certification. NRPSI will be adding links to reports and articles of relevance to RPSIs in the **General News** section of the website, prefixed with the word 'Research' to provide resources for your CPD.



NRPSI news

🔍 NRPSI Annual Review of Public Service Interpreting in the UK 2013

We will shortly publish, for the first time, an Annual Review containing an analysis of the Registrants on the National Register at the end of 2013, together with a review of the complaints heard by NRPSI in its first three years as an independent organisation. We hope this will help to keep Registrants, users of the Register and decision-makers in government informed about the work of the NRPSI, our role and activities. Registrants will receive an email and link to a copy of the report when it is published.

🔍 Interpreter's Room: informing users of your availability

It is helpful to users if you can make public any periods during the week when you are unavailable to work. To do this, login to your Interpreter's Room and go to Website Profile. There you can specify the hours you are available for each day of the week (and Bank Holidays). You can also indicate if you are unavailable for a complete day or days, or for an extended period (e.g. holiday). Click 'Show on Website' against the sections you have updated and 'More Info', agree to the 'Terms and conditions' and click 'Save Details'. We recommend that you check and update your availability regularly.

🔍 NRPSI website users update

By the end of August there were more than 2,500 individuals from 770 organisations registered via our website to search the Register.

🔍 NRPSI media pack

In order to better inform members of the media of NRPSI's role and responsibilities, there is now a **Media Pack** available in the About Us, Contacts and Media Centre sections of the website.

🔍 National Register at Language Show Live, 17-19 October 2014

If you're planning to attend, please visit us at stand 711. If you know of a colleague attending who isn't yet registered, please direct them to our stand so we can explain what NRPSI does. If you're at the show on Saturday, you might like to attend the 3.30pm presentation on 'The changing world of interpreting and regulation's increasing role' being given by NRPSI Practitioner Board Director Lalia White. **Register for FREE visitor tickets.** We look forward to seeing you there.

🔍 Closing of NRPSI Fax number

With email now the preferred method of communication, we have only received one fax in the last year. We have therefore cancelled the contract for our fax number.

🔍 Security clearance update and note on FCO clearances

Thank you to all Registrants with 2008 clearances who have provided more recent clearances for their records. Registrants with clearances dated in 2009 will soon need to provide more recent clearances for their records. Please don't wait for the reminder from us about this, as obtaining clearances can take time. If you've already obtained updated clearances, you can provide them to us at any time. Note: we have been informed that the Foreign and Commonwealth Office will not allow publication of the clearances they provide, so NRPSI cannot accept vetting provided by the FCO.

I hope you find this issue an informative and enjoyable read. If you have a suggestion for inclusion in the newsletter, email admin@nrpsi.org.uk.

Stephen Bishop, Executive Director, NRPSI