



## NRPSI news



### New design of the NRPSI Photo ID Card

I would like to reiterate my thanks to all the Registrants who responded to our 'Call for Comment' on proposed changes to the design of the Photo ID Card. We have decided to keep the portrait format, as some pointed out it makes it distinctive from other ID cards. Also as requested, we have made it clearer that the card belongs to a registered interpreter and have made the bearer's name, languages, registration number and expiry date bigger and bolder. The bearer's name has been moved to the front of the card, and the Registrant's status in each language is specified. The reverse of the card now has clear instructions on how to check your credentials along with the NRPSI website address and telephone number.

We will shortly begin to issue the new look Photo ID Card as Registrants renew, and images of the old and new designs will be displayed on our website for the 12 months that both are in use. We recommend you show your Photo ID Card for checking on each occasion that you present yourself for a job, to encourage public services to recognise and only use accredited interpreters.

### Thanks from Tern TV

Following our item in the August newsletter on Tern TV's request for interpreters to participate in a documentary, Tern TV has reported a fantastic response with well over 100 interpreters getting in contact. They are now proceeding with filming a 10-minute pilot programme and the project is in a late stage of development. They note that interpreting is an area that hasn't really been explored on TV before, and convey their thanks for the response from NRPSI Registrants.

### Further review of Capita TI contract by National Audit Office

Following its critical report in September 2012, the National Audit Office (NAO) is to carry out another review of the Language Service Contract that was awarded to Capita TI. The Chair of the Public Accounts Committee, Rt Hon Margaret Hodge MP, has requested that the NAO address a number of specific concerns, describing the Ministry of Justice's response to the report's criticisms as "inadequate".

[Read the initial response from PI4J to Margaret Hodge.](#)



Dominic Lipinski/PA Wire

### Recognition of NRPSI by the HCPC

Following representations from NRPSI, we are pleased to inform you that the Health and Care Professions Council (HCPC) has added NRPSI to its list of 'other regulators'. This means that if HCPC receives a complaint regarding an interpreter working in a medical environment, it will pass the relevant documents to NRPSI to consider as part of NRPSI's standard complaints process.

### Links to NRPSI

[Camden Council](#) has added NRPSI to its list of sources of interpreters on the community section of its website and the [ITI](#) has added NRPSI to its list of partners on its website.

I hope you find this issue an informative and enjoyable read. If you have a suggestion for inclusion in the newsletter, please email [admin@nrpsi.co.uk](mailto:admin@nrpsi.co.uk).

**Stephen Bishop, Executive Director, NRPSI**