



Media Release from Cintra Language Services Group Ltd:

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Midlands Police Forces award Language Services Contracts to Cintra Group

Cintra Language Services Group Ltd (Cintra) is delighted to announce that it has been awarded contracts to provide a full range of language services to Police Forces participating in the Midlands Police Mini-Competition run under the new Police National Dynamic Purchasing System for Language Services (Police DPS). This means that Cintra will provide a fully managed language services solution to nine participating Forces in the Midlands region.

Services provided will include face to face interpreting, telephone interpreting, written translation and BSL sign language interpreting. The new contract will commence on the 1st October 2021 and shall run for a maximum of four years until 30th September 2025.

The new contract is also notable in so far as it is the first contract let under the new Police DPS which was created in Autumn 2020, and which provides a new preferred supplier group of language services providers to the UK Police Forces. A key aspect of the Police DPS is the ability for Forces to work with potential providers to mandate minimum hourly rates of pay for Interpreters working under the contract. Cintra had already begun to offer this assurance under its existing contract with eight Midlands Forces from 2017, but the new contract will provide an increase of 11.6% to the hourly minimum rate paid to Interpreters at an increase of only 1.2% in costs to the participating Forces.

The increase in rates meets an objective for the procurement set by Ian Fraser from Leicestershire Police who led the Mini-Competition on behalf of the Midlands Forces. Mr Fraser had indicated to representative bodies, unions and Interpreters that one of the key aims from the establishment of the Police DPS for Language Services was to recognise that rates had not been increased for a number of years and that to encourage Interpreters to work for the Police service then such an increase was required. It is expected the increase will ensure the continued commitment to delivering the professional services received from Interpreters to all Midlands Forces.

Cintra's Chief Executive Officer, Jerry Froggett, commented: "Cintra is absolutely delighted to have been once again trusted to provide critical services to Police Forces and to service users. Our track record of providing immediate language support to the Police demonstrates our expertise in this area, and our fair remuneration policy for Interpreters proves just how much importance Cintra places on their own expertise in helping us to deliver our services. We look forward to continuing to be of service to our existing Midlands Force clients, and to new Forces who will be using our services for the first time. We look forward to working with the Police to support their critical service delivery within their communities."

About Cintra:

Cintra Language Services Group was founded in 1997, and operates as a not-for-profit social enterprise, delivering language services to a wide range of public sector and commercial clients in the



United Kingdom and beyond. It is a specialised and leading provider of language services within the justice sector, serving eleven UK Police Forces as well as Courts and other justice sector services. Cintra's subsidiary, First Edition Translation Ltd, is a commercial translation provider to a wide range of clients globally. Cintra is based in Cambridge, employing a network of locally based interpreters and translators throughout England.

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