Operational changes approved by the NRPSI Board

Please note operational changes recently approved by the board:

Reinstatements

Former Registrants who are not able to provide PSI proof at the point of reinstating their NRPSI registration are to give a statement of what they have been doing when not on the Register and why they are not able to provide proof of PSI. This will then be considered by the NRPSI Selection Panel.

Photographs

Registrants must provide a new photograph every three years for renewals. For reinstatements, a new photograph must be provided, regardless of how many years they have been away from the Register.

Medical (fitness to practice) certificates

Registrants who originally provided any other medical proof, and whose hearing is corrected by a hearing aid, should provide a self-declaration that wearing a hearing aid does not diminish their ability to work as an interpreter. If they undergo any hearing assessment, they should update NRPSI but we rely mostly on the self-declaration. This also applies to other medical conditions/disabilities.

PSI proof

NRPSI accept an electronically, and correctly, completed claim form or timesheet with the printed full name of the public service representative, without asking for proof of payment related to it. This would be either a photo of the claim form or forwarded to us as an excel document.

Rare Languages

NRPSI has historically requested Registrants with Rare language registrations to check with the examining body, on an annual basis, whether an exam testing their public service interpreting skills at level 6 had become available and if so, they should achieve the qualification.

This approach had been recently questioned by Registrants given changes with the examining bodies and training organisations in the public sector language services ecosystem.

NRPSI's Board has considered this protocol and has agreed to shift the responsibility to contact examining bodies from Registrants to the NRPSI Secretariat.

All the above changes will be in operation no later than 1st January 2026.

ENDS 28th October 2025