

NRPSI Code of Professional Conduct

Clause 3.17

There has been some concern expressed about potential ambiguities in Clause 3.17 of the Code. The NRPSI board has reviewed this and would like your views on whether the new proposed wording for Clause 3.17 clarifies the meaning of Clause 3.17.

Clause 3.17 as it currently stands:

'Practitioners shall not make any direct contact or provide a means to do so with a client or clients of a Principal without the Principal's express agreement'

Proposed clause:

'Practitioners shall not make any direct contact for the duration of an assignment, or provide a means to do so, with End-user(s) of a Principal or End-user(s) of a Client without express permission. This is to avoid improper association with End-users and to ensure the Practitioner remains impartial'

Definitions of the following:

'Principal', a 'Client' and an 'End-client' as well as 'Assignment'

'Principal'

The entity engaging with, booking and paying the Practitioner; either an agency/LSP or the public service entity/ organisation

'Client'

The public service entity/ organisation at the engagement, when engaging with and paying an agency/LSP as the Principal

'End-user'

The foreign-language speaker at the engagement needing the services of a professional, regulated and registered practitioner

'Assignment'

An ad hoc interpreting task assigned to a registrant, specifying both the start and end time

Please contact Mike Orlov at mike@nrpsi.org.uk with your comments no later than Friday 21st November 2025.

28th October 2025