

To: stephen@nrpsi.org.uk
Subject: NRPSI Website Users update #16: Not only GDPR....
Date: 30 May 2018 08:27:32

Thank you for signing up to this Newsletter and the NRPSI website. This enables you to access the NRPSI Register of accredited interpreters (along with over 2,500 other organisations working in and for the public services). It helps us if, when you contact interpreters from our website, you mention that you **obtained their details** from the National Register.

General Data Protection Regulation

You are receiving this newsletter for two reasons: 1) you registered to search the National Register, and 2) you opted in to receive the Website Users newsletter from NRPSI. You may recall that when you registered you had to enter very little data: your name, postcode and email address (we also collect the IP address of the registering computer.) These details are only held by NRPSI and we do not share them with anyone else. The reason we asked you to register is so that NRPSI can understand better who is using the Register. If when you registered you completed the optional organisational field we will use this to determine the nature of your organisation; if not we will use your email address if it has a public service or company name as part of the address. We then analyse the types of organisation (eg local government, police etc) using the Register and occasionally report on the aggregate numbers.

A reminder that you have control over whether you want to subscribe to these newsletters or not. You can access the Register without subscribing to these newsletters and can unsubscribe and then re-subscribe at any time through your password-controlled account. Or if you prefer you can unsubscribe now by replying to this email with 'Unsubscribe' in the subject line and we will remove you from the newsletter list.

If you no longer wish to search the Register you can terminate your account (you will no longer be able to receive these newsletters) by replying to this email using the subject line 'Delete Account' and your registration as a Website User will be deleted. We respond in the same way to automatic responses that indicate your email address is no longer valid (eg if you have moved to a different Council or different police force etc). If at a later stage following the deletion of your account you find you need to search for interpreters again, or simply wish to receive our newsletter, we have kept the free Website User registration process very simple so that you can re-register by completing just six fields.

Forgotten your password?

If you need a reminder, you can get this at any time of day or night by clicking on the red 'Login to your Account' box on that appears on every website page, and then clicking on the 'Need help with Email Login/Password?' link underneath the NRPSI Website user section. Remember that you can select the 'Log me in automatically' tick box on the 'Login to your Account' screen when you next log in, which means that you will stay logged in on that computer until you choose to log out.

Police guidance on using interpreters

The College of Policing is currently reviewing the guidance provided to police in the use of interpreters, under the leadership of Leicestershire Police. The revised practice is expected to go out to consultation in the Summer, after which it will be adopted as part of the College's Authorised Professional Practice.

Allegations of professional misconduct

The vast majority of assignments are carried out by Registered Interpreters to a high standard. On those few occasions where they are not, NRPSI provides a free impartial disciplinary process, detailed in full [on our website](#), which starts with the person who witnessed the misconduct making a complaint to NRPSI. One of the benefits of using a Registered Interpreter is that you have recourse to this complaints process.

If you are unsure whether a complaint should be referred to NRPSI, please email our Professional Standards Department on psd@nrpsi.org.uk, outlining the issue and we will advise you on the best way to proceed.

NRPSI moved location

NRPSI has moved address since our last newsletter. You can check our [new location](#) on our website and note that our phone number has changed to:

020 7721 5500

Our main email address is unchanged:

admin@nrpsi.org.uk

Remember to follow the NRPSI Company page on [LinkedIn](#) for further developments in professional interpreting and at NRPSI.

With kind regards,

Stephen Bishop
Executive Director

National Register of Public Service Interpreters

www.nrpsi.org.uk

a not-for-profit organisation

This communication has been sent to you as a registered Website User by NRPSI. If you no longer wish to receive information from NRPSI you can go to 'My Account' and uncheck the 'send me information' button at any stage. Alternatively you can send an email from your registered email address to admin@nrpsi.org.uk with the subject line Unsubscribe. If you no longer need to search for interpreters you can use the subject line Delete Account and our records of your registration as a Website User will be deleted and you will no longer receive newsletters.

If you have a colleague who you think would benefit from receiving information from NRPSI, please encourage them to click on the 'Subscribe' button that appears on every page of the www.nrpsi.org.uk website.