



NRPSI news

New logo for NRPSI

As part of the development of the new website, we have had a new logo (shown right) and brand developed. This will help us to promote the National Register to all our audiences and establish that we are an independent organisation dedicated to maintaining the standards of the profession of public service interpreting as the voluntary regulator for the sector. We will be rolling out the new brand on all NRPSI material over the next few months.



Improved online search facility

We've had a number of conversations with Registrants about the search facilities on the current website. This feedback has been really useful in determining what's needed from the new site, which will allow the user to simply select the language and postcode of the job. The results will provide the Registrants in strict distance order from the entered postcode. We would welcome your feedback on all aspects of the new website following its launch.

Professional Standards Department attends PARN Briefing

NRPSI joined the Professional Associations Research Network (PARN) in 2012. As a member of the Regulation Special Interest Group, NRPSI was represented at the recent Briefing meeting on Complaints, Hearings and Tribunals. This included the latest benchmarking data and best practice from across the sector, which we will use to ensure our disciplinary proceedings continue to be effective in protecting the public and maintaining the high standards of interpreter practice.

Update on recruitment of additional PCC Practitioner Member

There has been an excellent response from Registrants wishing to contribute further to their profession by joining the NRPSI Professional Conduct Committee. At the time of writing, the interviews have not been held, but we are confident that they will result in a high-quality additional member of our panel.

The NRPSI ID Card

Thank you to all the Registrants who responded to our 'Call for Comment' email on the ID Card. We received more than 60 responses within the first two days, which have provided valuable information on how the card can be improved. It is also clear how much it is valued by Registrants as part of the validation of their standards and professionalism. We are still welcoming comments on this subject. Please be sure to keep your card safe, always show it when presenting yourself for a job, and cut up your out of date badge before disposing of it when you have renewed to prevent fraudulent use.



Formation of Qualifications Committee (QC)

As part of maintaining the rigour of the NRPSI registration process, it has been decided to establish a Qualifications Committee to review the qualifications required to register. While it is envisaged that the DPSI and the MetTest will remain the mainstay, we are receiving a wider range of qualifications from bodies both in the UK and overseas. The QC will be working behind the scenes, but it has the important role of ensuring that any qualifications accepted in the future are of the same high standard as those held by existing Registrants.

Other news

Minister of State for Work and Pensions affirms importance of NRPSI

In a **written response** to a question on the standards required of interpreters working in social security fraud cases, Mr Mark Hoban, the Minister of State for Employment at the Department for Work and Pensions, stated:

"Every translator/interpreter working in the criminal justice system should be registered with the National Register of Public Service Interpreters (NRPSI—the National Register) or the Council for the Advancement of Communication with Deaf People (CACDP) Directory of British Sign Language/English Interpreters."



I hope you find this issue an informative and enjoyable read. If you have a suggestion for inclusion in the newsletter, please email admin@nrpsi.co.uk.

Stephen Bishop, Executive Director, NRPSI