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# Q New Ministry of Justice framework

The Ministry of Justice (MoJ) has issued a **Prior Information Notice** (PIN), indicating the establishment of a new commercial arrangement for language services in the justice system to succeed the current framework. The MoJ contract with Capita TI ends in October 2016. The MoJ has commenced a consultation process. As part of this there was an initial Regulatory Framework Workshop with representatives from Professional Interpreters for Justice (including NRPSI) on 30 March 2015. There will



also be other meetings and workshops including a supplier day on 1 May 2015. The outline plan is for the procurement competition to be developed by the MoJ and its stakeholders over the summer of 2015, ready for the language contract to be put to tender later in 2015. The contract award will then take place in the spring of 2016. The MoJ estimates that justice system spend under any resulting contract is likely to be in the £80-160m range.

## NHS England producing language specification

NHS England, which is responsible for primary care, has started work on a quality standards framework and draft specification for commissioning interpreting and translation services. They will be holding a number of **open days** around the country as part of this. NRPSI will be attending the event in London on 21 May to provide feedback on the standards of interpreting that should be employed in health settings.



# Q PSIT Networking Group conference on interpreting in health

The date has now been confirmed as 3 July 2015 for this one-day conference that will bring together interpreters and those engaging interpreters in health settings. If you already interpret in the health sector, or don't but are interested in finding out what is involved (22% who answered our Registrant Survey said they would be interested in working in this area for the first time), this is the conference for you! See the **Events page** of our website to find out how to register for this event, to be held at the London Metropolitan University Moorgate site, and pay the £20 fee.

#### Q Crown Commercial Services framework

Due to the election period of 'purdah', the Crown Commercial Services (CCS) has 'paused' its framework (see issues 20, 22, 23 and 26 of the Registrants' Newsletter). The CCS expect to release the tender after a recognised government has been formed following the 7 May election.

# NRPSI news

## National Register at ITI conference 23-25, April 2015

The ITI conference in Newcastle was well attended and the NRPSI stand was visited both by existing Registrants and interpreters interested in registering. We also had some interesting conversations with other organisations and took the opportunity to attend the thought-provoking session on remote interpreting by Dr Sabine Braun from the University of Surrey.

## Q User Survey results

About 14% of NRPSI website users who agreed to receive communications responded to the survey. Interestingly, while 70% had been in their current role for more than four years, over a quarter had used the website to search for interpreters for the first time in the last year, indicating increasing awareness of the National Register. Asked about their satisfaction with the standard of interpreting provided, 61% said they were "very satisfied" with the interpreting provided by Registrants they had engaged. By comparison, only 18% were "very satisfied" with the interpreting provided by those not on the Register. There was also a high level of recognition for NRPSI's work with 82% stating that it is upholding PSI standards. A high proportion of users (79%) considered it to be "very important" for their interpreters to be engaging in Continuing Professional Development (CPD). It is therefore good to note that 86% of those who responded to our Registrant Survey indicated that they are carrying out some sort of CPD, with over 40% carrying out more than 25 hours annually.

I hope you find this issue an informative and enjoyable read. If you have a suggestion for inclusion in the newsletter, email admin@nrpsi.org.uk.

Stephen Bishop, Executive Director, NRPSI